



FACT SHEET

During the process that started in 1994 with the thought of establishing a unique water park leading water parks were examined and got in touch with design companies. By joining WWA congress our studies gained momentum and as a result of this it was decided to work with Jeff Henry and NBGS Texas American team.

With its daily capacity of 5000 person per day Turkey's number one water Park Aqua Fantasy was designed and built by the U.S. famous company NBGS.

By the following of intensive and rigorous studies in continued until June of 2000 Turkey's first themed water park opened with a piratee ship, submarine, and a large children's pool with many water plaything located inside.

In addition to the three main towers where Aqua Fantasy water park slides are founded integrates enjoy of fun with wave pool, children's pool and the river that entertains while relaxing. With its architecture, slides and leisure pools where a combination of many different fun activities our water park designed to look like a dream land...

In our Aqua Fantasy water park having theme of medieval architecture,with its slides exists from castles and forts and chateaus your adrenaline rose again and awakens feeling of gliding again. And expecially our waterslides with the name of Xtreme and Screamer which has the impact of incresing hearth rhythm it's possible to have unforgettable moments.

In our world-class standarts children pool area that is completely appeal to children the very first attention has been given to security. While having a big joy in the child pool with depth of maximum 30 cm it's possible to have exiting moments in pirate ship, octopus and in sunken submarine. As well as all these ,we set our difference with our slides which are curved, as a team, indoor and manufactured by using the latest technologies, wave pool and our fun river with the lenght of 300m. As Aqua Fantasy Water Park to provide our guests more excitement, our four-lane slide with the name of Proracer was produced by Proslide Technology INC Canada. Pro Racer with a four-track head down the slip slide chute remains the only upside-down in Turkey. Our Space Bowl slide which was produced by Polin firm in İstanbul 2002 attracts attention of our guests.

In addition to his innovations at Aqua Fantasy constructed Aqua Fantasy Hotel with the capacity of 350 rooms and with buildings which were added in 2007 continue to serve as a vacation paradise with the capacity of 868 rooms. Aqua Fantasy Water Park, by celebrating it's 10th anniversary with two new slide has continued to be a pioneer. One of these huge family slide is named of Crazy Raft with it's 222m length was produced by Polin firm from Turkey has lot s of records not only in Turkey as well as in Europe and in the World and also it has latest technology feautures. This slide was produced with a special method is mainly used in the aerospace and aircraft industry and latest technology facilities. With the innovations provided by RTM technology turns are very fast ad increase the speed. Thus, a world of entertainment created for the fans of adrenaline. Another feature of this slide is boots are carried to towers by horizontal lifts and this prevents our guests from carrying their boots from stairs. One of another slide which was added to Aqua Fantasy Water Park is attracting the attention of visitors for the first time with its moving mass and promises adrenaline ride. Boomerango with a feeling of sliding down the slope one of the most preffered slide of Aqua Fantasy Guests with it's energetic, safe and high capacity. And also with it's maximum safety design it provides our guests high slide performance. Master Blast which was added to Aqua Fantasy world in 2011 is one of other most prefered slide which puts an uphill climb stubbornly against gravity.

Aqua Fantasy Water Park with Continuous self-renew, first performed in Orlando in 2013, held the previous autumn and IAAPA'da introduced for the first time, Polin patented by polin company has opened Süper Combo by combining 3 more slides with Earth's first sphere-shaped designed slide. With the perfect blend of Space Boat, Black Hole (Natural Light Effects), Master Blast Sphere slides SUPER COMBO that was served to all guests who wants to experience differentr excitement has taken it's first place among Aqua Fantasy slides.

Aqua Fantasy Aquapark also in 2015 by adding a new one to success was awarded "EUROPEAN STAR AWARD" again.

By the jury of "Euro Attractions Show" which is most important in Europe and organized by the European Thematic Parks and Waterparks Fair;

Activities,

Thema,

Appeal,

Landscape,

Smiling Face and Friendly,

Cleanliness,

Food/ Beverage,

Price-Quality Balance,

such as assessed according to criteria raising a step in 2014 Aqua Fantasy is selected 3rd the Best Waterpark in Europe and has been receiving again to this award from the first and only one Waterpark in Turkey.

As an enterprise for long years Aqua Fantasy, performed many first things in water park sector and continue to perform. It continues to operate as a unique vacation opportunity with it's slides, management style, service areas and sports activities.

PARK RULES

1. It is not recommended for people with physical disabilities, overweight, neck, back and heart complaints and pregnant women to use the slides within the park. High thriller and/or deep water attractions can be stressful for people who fear high speeds, height or enclosed places on some slides.
2. Please follow the instructions given by the lifesavers and noted on the signs within the park. Violating the rules may cause you to seriously injure yourself and other guests.
3. All babies and toddlers under the age of (3) are required to wear approved "swim diapers" when entering any pool or attraction. Regular diapers are not permitted.. Approved waterproved "swim diapers" are available for purchase nominal prices at the time of admission or at the marketstore in the event of any baby poop, the pools will be closed for your children health.
4. The guests who has infectious diseases, diarrhea and vomiting are not suitable to use the pools and slides.
5. Due to a safety and hygiene practices we are checking the bags during the entrance. Foods, beverages and glass objects are strictly forbidden to take inside the park.
6. No refunds or rain compensations are made accepted.
7. Please take your receipts and keep it during the visit.
8. Please take a shower before entering to pool or before using the activities.
9. Children under the age of 12 must be accompanied by an adult person during the activities.

10. Children life jackets are free of charge and strongly recommended for children who can not swim well, please refer to Info Center with your ID.
11. Leave jewellery and glasses behind while swimming and sliding.
12. Please keep your valuables in safe boxes. Aqua Fantasy is not responsible of lost items. Thank you for your cooperation.
13. Please no running or horse play in the park.
14. Cash is not used in the park. Please load your splash cards at loading center.
15. Swimming suits are suitable to wear. However, items of clothing such as Trousers, T-shirts, Shorts and underwear are not permitted to be worn in the pool or on the slides.
16. Body swimsuits are forbidden while sliding from body slides.
17. 25 € will be charged for lost or damaged life jackets.
18. 10 TL will be charged for lost or damaged locker keys.
19. 5 TL will be charged for lost or damaged splash cards.
20. Lockers are free of charge against a deposit amount. Please load credit and use your splash card.
21. Children under 120cm. or 48" and 140cm. or 56" tall are not allowed to use some slides.
22. Entry cards are used for a single entrance and a single exit.

23. Baby boats and triple boats are used on some of the slides that are available for rent. You could receive it from the Info Center with your receipt.
24. Please show ID for children.
25. Prices, dates, hours and attractions are subject to change without notice.
26. Due to any technical or operational problems, pools or attractions can be temporarily closed.
27. All the photos, received videos and audio recordings are taken by you only for your personal use. Without our written permission, their commercial use, reproduction or production for commercial purposes are strictly forbidden.
28. Please contact to info desk for further details.

FREE FACILITIES

- All the slides and swimming pools
- Single and double sliding boat
- Changing/Dressing room
- Shower
- Umbrella
- Sun bed
- Animation / Entertainment Facilities
- Parking

EXTRA FACILITIES

- Triple sliding boat
- Double baby sliding boat
- Safe Box
- Photography
- Market
- Food and Beverage
- Transportation

SERVICES WITH DEPOSIT

- Lockers

SAFETY

Aqua Fantasy Aquapark is contracted a firm for regular external audits and risk analysis with security measures places the emphasis in the first place. In addition, controls made in business administration and working with occupational safety specialists and with the audits, the staff and guests are provided a safety environment that they exist in.

Has been working appropriate ISO 9001:2008 Quality Management System and ISO 22000:2005 Food Safety Management System. In 2011 ISO 9001 and ISO 22000; in 2014 ISO 14001:2004 Environmental Management System certificates earned.

ISO 22000:2005 Food Safety Management System is based about ensuring the safety of food.

WATER SECURITY APPLICATIONS

Regulations which is published by the relevant ministries in ensuring the safety of the pool is taken as reference. In addition water hygiene is measured daily by our company and also our water samples are periodically analyzed by Sanitary and International Independent water and food hygiene control company.

GUEST SAFETY

At the beginning of the works of providing safety of guests on the slides, every morning all the slides are controlled by the lifeguards before slides open to the guests.

All the guests are informed about the slide rules by the lifeguards and with the visual and written signs.

The staff who has regular swimming practices, slide rules and first aid training are providing to spend safely time of the guest's.

All staffs of the waterpark are informed about the guests and their own safety instructions.

Also we are giving the service for the guests to leave valuables in a rental cases or in a lockers with giving deposit.

HYGIENE PRACTICES

In our facility special chemicals are using which is given at the training by the trainer of our contracted chemical company.

QUALITY WORK

ISO 9001:2008 Quality Management System, 14001:2004 Environmental Management System and ISO 22000:2005 Food Safety Management System in accordance with the standards of service and product quality taken under control, continuity is provided.



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GUEST SATISFACTION

Aqua Fantasy Waterparks' Guest Relations can be found at the parks entrance and will assist you with any information that you require or any other issue you may have.

To find the solutions for requests and complaints who have visited our waterpark, listen their suggestions and improve the quality of service that is applied to the survey conduct the reviews to management and also to work to be kept at the highest levels of guest satisfaction.

AQUAPARK OPERATION HOURS

Aqua Fantasy water parks opening and closing times vary seasonally and are displayed at the entrance board and on the Summer Schedule at the website.

ENTERTAINMENT & SPORT FACILITIES

At Aqua Fantasy Waterpark throughout the day who want different fun and excitement for those at various competitions and activities are carried out.

You can learn daily animation program from the board at the waterpark's entrance.

FOOD & BEVERAGE

Throughout the day as well as the unlimited fun Aqua Fantasy Aquapark working to serve for our esteemed guests tasty and hearty menus to have more enjoyable time.

Running as a business by applying and adopting ISO 22000 Food Safety Policy hold the importance of the guest's health in the first place.

And also we have diabetic and gluten-free food options at the food buffets in our facility.

Food Service

- Captains Grill
- Castle Burger
- Parrot's Pizza
- Pirate's Ice Cream
- Children's Pool Ice Cream
- Barbeque&Grill
- Pide&Lahmacun
- Grill Döner
- Baked Potato

Beverage Service

- Kadirga Bar
- Amphora Bar

SHOPPING

There is a mini market, boutique and a photographer to commemorate the unforgettable moments that you spent here available.

LOCKERS

Except valuables you can use safety deposit lockers for your personal belongings.

LOST AND FOUND

Please refer to Info Center for the lost or found personal belongings in the Aquapark.



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SAFE BOX SERVICE

Please rent a safe box for your valuable personal belongings with a small fee. Aqua Fantasy Aquapark is not responsible about your lost personal belongings if you don't use safe boxes.

DOCTOR SERVICE

Due to our health and safety regulations there is always a doctor and a nurse on duty. Please contact with our information desk in case of emergency.

PETS

Due to our hygiene rules and not to disturb other guests, pets are not taken into the Aquapark.

COMPLIMENTS AND COMPLAINTS

Dear guests, we constantly strive to improve ourselves and to offer you better service.

On this point, your precious comments are very important for us. We would like you to participate our survey to let us improve our services and learn more from your experiences. Please leave your survey to our Info Center.

LITTLE REMINDERS

- Do not forget to take your sun cream and towel.
- In the Aquapark you can wear t-shirts for protection from the sun.
- When using slides and pools it is not suitable to wear clothing such as t-shirts and dresses.
- Because of the wet floor in the Aquapark we suggest you to wear non-slip slippers.
- Cash is not used in the park. Please load money on your splash cards at the entrance.